

Country: Tanzania

Location

- Mwanza
- Geita, Tanzania
- Kahama, Tanzania
- Mbeya, Tanzania
- Tarime, Tanzania

Job id: R0062711

Apply before: January 22, 2024

Sales and product service

JOB TITLE: Product Master [P3]

Product Master – Trainer

We currently have opportunities for qualified technicians to join our team as Underground Team as Product Master – Trainer based in North Mara Gold Mine – Located in Tanzania.

The opportunity is well suited for those with strong customer-centric and technical support experience for Sandvik underground drills and Electrical equipment. You will be a key member of an established team and drive the reliability and availability of the underground mining equipment and electrical components while exercising a zero-harm safety culture.

The opportunity will see you:

- To be a Safety Leader at all times.
- Installation and repairs the Underground Equipment and Fire Suppression Systems.

- Repairs to all components brought to workshop i.e., cylinders etc.
- · Prepare and provide daily reports to site supervisors as per job records.
- · Evaluation of components for forward planning.
- Root Cause & Failure analysis and reports of components.
- Recommend and or develop product or process changes to improve equipment performance or to better meet customer's needs.
- Prioritize and schedule follow up services / maintenance plans.
- Helping the Customer in proper Maintenance planning and ensuring that all planned works are executed according to required Standards both Engineering and Safety.
- Ensure all filing(history) is up to date and managed correctly
- · Conduct Safety and Housekeeping in the workshops, and all surrounding work area.
- · Offer Practical Hands-on Training for the Sandvik Team as well as the Clients Team, whom you are working with. Keep records and provide reports on training program needs and performance.
- Perform duties as per required standards and adhere to all Company Policies & Procedures including those in relations to Safety, Health, Environment, Quality & Community Relations.

Your Profile

To be successful in this position you must be trade qualified or have similar qualifications disciplined in mechanical, electrical and hydraulics systems.

You should have extensive experience in a similar role in the underground mining industry with a minimum of seven years' experience maintaining Sandvik underground drill and electrical equipment. Importantly, you should have a strong understanding of underground drilling and electrical machine operating principles and practices combined with deep working knowledge of the Sandvik product range.

In addition to your expert technical knowledge, you should have good communication and customer service skills and the ability to build long term relationships. Training experience or qualifications will be looked upon favorably. Our vision of zero-harm for our people, the environment we work in, our customers and our suppliers, is shared by you.

What is in it for you?

- A globally competitive salary with benefits including site and travel allowances.

- All required work permits and visas
- Options for roster including 9:3 or residential.
- Versatile and interesting tasks in international business environment, as well as the opportunity to develop your own professional skills and career.
- · Be part of the country leadership that is shaping the future of the Mining Industry in sustainable ways.

APPLY HERE